

Data Privacy Statement

Effective date: 01 May 2026 | Version 1.0 | Personal Information Collection Statement (PICS) under PDPO; Notification under PDPA

This statement is provided to comply with Section 5 of Schedule 1 to the Personal Data (Privacy) Ordinance (Cap. 486) of Hong Kong and the Notification Obligation under the Personal Data Protection Act 2012 of Singapore. It explains what personal data we collect through this website (and via our general enquiry channels) and how we will use it. PRISM is a business-to-business specialty insurance organisation; individuals contacting us are typically representatives of brokers, insureds, reinsurers or other business counterparties. For our full privacy practices, please read our Privacy Policy.

1. What we collect from you

When you contact us through this website, request a quotation, submit a claim notification or correspond with an underwriter, we may collect:

- Your name, employer or broker firm and job title;
- Your email address, telephone number and country of contact;
- The content of your enquiry and any documents or attachments you choose to share;
- Information about the prospective risk, policy or claim that is the subject of your enquiry; and
- Technical information about your device and visit (see our Privacy Policy, Section 11).

2. Why we collect it

We collect this information so that we can:

- Respond to your enquiry and direct it to the relevant underwriter or team;
- Consider and process a request for a quotation, an endorsement, a renewal or a claim;
- Carry out the regulatory checks (including identity, sanctions and conflict checks) required of a Lloyd's coverholder; and
- Keep records as required by applicable insurance, financial-services and tax law.

3. Whether you have to provide it

You are not obliged to provide personal data to us, but if you do not, we may be unable to respond to your enquiry or to provide the relevant insurance service.

4. Who we may share it with

Personal data submitted through this website may be shared with the categories of recipient listed in Section 6 of our Privacy Policy, including Lloyd's syndicates and managing agents,

brokers, reinsurers, third-party administrators, regulators and service providers acting on our behalf.

5. Transfers outside Hong Kong and Singapore

Because the Lloyd's market operates internationally, your data may be transferred to and processed in jurisdictions outside Hong Kong and Singapore, including the United Kingdom. Where this happens, we take steps to ensure a comparable standard of protection, as described in Section 7 of our Privacy Policy.

6. Your right of access and correction

You have the right to ask whether we hold personal data about you, to request a copy of that data and to request correction of any inaccurate data. You may also withdraw consent to our use of your data. Requests should be made in writing to:

By email: info@prismmga.com

PRISM MGA Hong Kong Limited:

46th floor, Lee Gardens One,
33 Hysan Avenue, Hong Kong

PRISM MGA Singapore Pte. Limited:

CapitaGreen, 138 Market Street,
#05-01 Singapore 048946

info@prismmga.com

We will respond within the timeframe prescribed by law (forty (40) days in Hong Kong; thirty (30) days in Singapore). A reasonable administrative fee may apply where permitted by law.

7. Complaints

If you are not satisfied with the way we have handled your personal data, you may refer the matter to the Office of the Privacy Commissioner for Personal Data, Hong Kong (PCPD) or to the Personal Data Protection Commission of Singapore (PDPC). Details of how to raise a complaint with PRISM are set out on our Complaints Handling page.

By submitting personal data through this website you confirm that you have read and understood this Data Privacy Statement.